





JRG INTERNATIONAL, UAE: MANAGED HOSTING SERVICES

Commodity brokerage house JRG International Brokerage has signed eHosting DataFort to provide hosting services for its online trading platform, back office and communications infrastructure.

The brokerage, registered with Dubai Gold and Commodities Exchange, is using eHDF to host its trading platform, that allows customers to trade gold and commodities, as well as to monitor and update services.

JRG International uses a concept called 'Client Segregated Bank Account System' whereby investors who open a broking account also get a bank account with EmiratesNBD, with the 24-hour access to bank accounts and the facility to view transactions directly from the bank on their investments 24/7 in real time. The platform is multilingual and includes a mobile trading platform that requires continuous monitoring and support.

INNUMBERS

99.9%

The availability of service eHDF's datacentre offers JRG International

Source: eHDF press release

DUBAI CIVIL DEFENCE, UAE: COMMS INFRASTRUCTURE

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Dubai Civil Defence will become the first government organisation in the MENA region to implement the Avaya Flare system.

The Avaya Flare deployment is designed to improve the efficiency and reaction times of emergency departments in Dubai by integrating video calling and conferencing, instant messaging, voice calling and text capabilities into a single device and a single user interface.

"This system mainly will allow Dubai Defence to...react faster to the event, by sending people faster, by sending details, procedures

IN NUMBERS

16

The number of head of stations the system will allow easy checking in

Source: Avaya press release

and background [information] faster. This technology simplifies the [means of sending] information by voice, by video, by real-life pictures from the event.

"They will be able to communicate from ground zero," said Nidal Abou-Ltaif, vice president emerging markets for Avaya.

