EHDF

Constantly Delivering Service Excellence

Established in 2001, eHosting DataFort (eHDF) is a leading provider of Managed Hosting and Cloud Infrastructure Services. They own and operate multiple Tier 3 data centres delivering high-end managed services through reliable infrastructure, 24/7 support, guaranteed uptime and credit based Service Level Agreements.

YASSER ZEINELDIN,
CEO, EHDF

SERVICES PORTFOLIO

eHDF's comprehensive services and solutions portfolio include Managed hosting, Managed Co-location, Cloud services, Disaster Recovery, Remote Infrastructure Management, BIZPACK (an IT and Managed Services bundle for newly established enterprises setting up new operations in the UAE) etc.

RECENT SUCCESS STORY

eHDF implemented more than 25+ projects over the past one year, one of which was with INTUIT Micro.With a local development team, they have built innovative healthcare applications. Considering the growth potential for IT solutions by the healthcare sector in the Middle East and the benefits that technology brings into patient care, INTUIT Micro started their business by focusing on managing incredible volumes of digital image data. The company then expanded by introducing additional IT solutions to their suite of data storage services. This growth led to the need to partner with a data centre services provider who could meet their specific requirements for secure data storage and distribution.

eHDF, with its flexible and scalable solutions supported the dynamic needs of INTUIT Micro's clients' and lived up to the expectations of a highly secure environment that maintains complete confidentiality of patient information. eHDF was also able to cater to the large bandwidth requirements needed to tackle the enormous volumes of imaging data.

GEOGRAPHICAL PRESENCE

eHDF is primarily based in the UAE. However, on the solutions and services front, eHDF launched 5 new products and services last year, which include Remote Management and Monitoring, Public Cloud, Managed Remote Back-up, BIZPACK and Microsoft Office 365. eHDF is working on designing new solutions which include:

- Active / Passive DR Solution
- Active / Active DR Solution
- DR Automation & Management

WHY EHDF ?

- eHDF has been a pioneer in the regions managed services and cloud industry space since 2001 and we strive to continue to bring in the latest and most innovative technologies and services for our clients in this region.
- We invest heavily in technology refresh and new network, security and storage technologies that support our existing services.
- Also, we regularly collaborate with key-technology partners to further improve our services and solutions and heavily invest in hiring skilled professionals, upgrading infrastructure and investing in R&D.
- To meet growing customer demands, we invested more than AED 11 million on our data centre infrastructure upgrades, such as:

    Further redundancy introduced at the DC level

    Tighter 3 layered security by introducing protection at system, network and application layer

    Moved internal servers and applications to virtualized platform

    Cooling units replaced for better resilience
- In order to enhance client interactions, eHDF's service desk introduced new features like customer interaction tracking system, privilege access management to the data centre and user session recording.
- eHDF recently obtained the notable Cloud Security Alliance (CSA) STAR Certification, becoming the first company in the region to achieve this.
- We also achieved the acclaimed ISO 22301 certification for Business Continuity this year and are already certified for ISO 9001 / 20000/ 27001.
- The key reasons that make eHDF stand out in the managed services marketplace is its ability to provide customized solutions that offer strategic, financial and operational benefits to customers and act as an extension to their in-house IT department.